The Quality of Information Available on the Internet About Aortic Aneurysm and Its Endovascular Treatment

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A B S T R A C T

Introduction and objectives: To evaluate the readability, accessibility, usability, and reliability of information available on the Internet in the Spanish language about aortic aneurysm and its endovascular treatment, and to determine whether this information source provides comprehensible material that will enable patients to participate in decisions regarding their condition.

Methods: In November 2010, information from the Internet was compiled by entering the terms “aneurisma aorta” (aortic aneurysm) and “endoprótesis aorta” (aortic endoprosthesis) in the most widely used search engines: Google, Yahoo, and MSN/Bing. The first 30 pages provided by each search engine were analyzed. The Inflesz software was used to calculate the readability of the information retrieved and the LIDA instrument, a validated tool to evaluate the quality of health-related Web sites, was used to assess accessibility, usability, and reliability.

Results: The results for Web pages containing the terms aneurisma aorta and endoprótesis aorta indicated that the readability of the material retrieved was “somewhat difficult” based on the Flesch index within Microsoft Word (48.3 ± 11.42 and 50.11 ± 9.33, respectively; P = .87), Flesch-Szigriszt index (52.69 ± 8.86, 49.31 ± 7.24; P = .87), Fernández-Huerta index (58.05 ± 8.5, 54.44 ± 7.19; P = .82), and Gunning-Fog index (22.03 ± 2.05, 23.86 ± 1.59; P = .83), as well as the Inflesz grading scale (2.39 ± 0.7, 2.08 ± 0.64; P = .28). The LIDA values for accessibility (82.28 ± 14.14, 77.77 ± 12.64; P = .98), usability (72.28 ± 16.67, 72.28 ± 26.61; P = .08), and reliability (46.17 ± 28.69, 56.38 ± 16.17; P = .06) and the total score (70.22 ± 16.85, 72.15 ± 14.93; P = .52), yielded an evaluation of “moderate”.

Conclusions: The Internet information on aortic aneurysms and its endovascular treatment with aortic endoprosthesis was deficient with regard to accessibility, usability, and reliability, and had the added difficulty of complicated readability. Our results suggest that readability indexes should be incorporated in the creation and improvement of Web sites providing medical information related to cardiovascular disease.

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INTRODUCTION

The Internet provides multiple information sources for patients, and knowledge obtained in this way can help patients understand their disease, but it is often incomplete, outdated, and even erroneous. Nonetheless, searching online is currently the most popular method for acquiring information related to health. It is estimated that more than 50% of patients consult the Internet to obtain medical information that can influence the decisions made regarding their health; moreover, the use of this resource has increased in recent years. In the specific case of data related to cardiovascular conditions, however, the information is often of poor quality and difficult to access, particularly data related to ischemia of the extremities.

Internet users commonly apply one of two methods to search for information: they either follow the links to a known Web site or they use one of the available search engines. The 3 most commonly used search engines (Google, Yahoo, MSN/Bing) account for 50% of information-seeking activity. Although search engines offer a multitude of sources, the typical user only visits those appearing highest on the list retrieved. However, a position among the first Web pages appearing on a search engine does not guarantee that the information provided is relevant or accurate.

Patient capacity to comprehend the written information received can be significantly improved by adjusting the readability of the text to the patient’s level. Readability, the relative ease with which the words of a text can be interpreted, is a decisive factor in rendering the information offered to readers comprehensible. The growing interest in promoting readability is linked to development of the idea that patients should have moral autonomy in making decisions regarding their health. Research in improving health-related texts directed to the general population is essential in the new model of clinical relationships, in which the patient has the leading role.

Aortic aneurysms are commonly encountered in medical practice. In the United States, the incidence of abdominal aortic aneurysm (AAA) in men older than 65 years ranges from 6% to 9%. Approximately 1% of all deaths in industrialized countries are attributed to AAA rupture. As to thoracic aortic aneurysms, the incidence of this condition is 10 cases per 100,000 persons/year and the current treatment of choice is endoprostheses implantation, which is preferred to conventional open surgery in most cases. The changes in the management of aortic aneurysms began with the introduction of endoprostheses treatment by Parodi in 1989. Now, more than half the elective procedures for AAA involve endoprostheses insertion.

The aim of this study is to determine the readability, accessibility, utility, and reliability of the information available on the Internet related to aortic aneurysm and its treatment by endoprostheses insertion. In addition, the results obtained for both search terms used are compared to assess the implantation of this innovative, revolutionary treatment.

METHODS

This observational study began on 1 November 2010 with a search for information on the Internet. The following common topics in cardiovascular disease were selected for evaluation:

- aortic aneurysm and aortic endoprosthesis. The terms were written in each search engine as a phrase, and the search was limited to the Spanish language. The 3 search engines most widely used to identify the related Web sites were consulted: Google, Yahoo, and MSN/Bing. According to Golladay et al., search engines are freely available programs that allow the user to search the Internet for Web pages related to a word or phrase entered in them. The selection of search engines was based on comScore2010, which showed that Google (62.6% of the total searches on the Internet), Yahoo (19.8%), and MSN/Bing (12.7%) were the Web search engines most commonly used in July 2010.

The 3 authors who performed the search used the terms “aneurisma aorta” (aortic aneurysm) and “endoprtesis aorta” (aortic endoprostheses). The results of the searches were not modified according to the importance of the Web sites or their contents. The first 30 Web pages retrieved by the search engines were compiled. Thus, 90 possible pages were analyzed per topic selected, making a total of 180 pages, excluding duplicated pages and those that contained irrelevant information. Each of the Web sites was classified into one of the following categories according to its creators: medical, academic, commercial, nonmedical, and nonspecific. Pages that did not contain any type of information on the subjects analyzed in relation to anatomy, pathophysiology, etiology, diagnosis, treatment, or prognosis were considered irrelevant.

The freeware version of the Inflesz program was used to calculate the readability of the texts selected. The following parameters were obtained: number of words, syllables, and sentences; mean number of syllables per word; mean number of words per sentence; and Flesch index (computed as Flesch-Szigriszt index, Fernández-Huerta index, and Inflesz grade). The Gunning-Fog index was calculated using a freely accessed online utility. The LIDA instrument was used to assess the accessibility, utility, and reliability of the Web pages obtained.

Readability

Readability refers to a series of characteristics of a written text that enable one to read it and understand it with ease. There are several types of readability: linguistic, topographic, psychological, conceptual, structural, and pragmatic. Objective techniques are available to analyze linguistic readability, particularly for writing in the English language. Various utilities, applications, and software programs can be used for this purpose, such as the Inflesz program, downloaded free of charge, which calculates the aforementioned parameters, among others, and the validation of the Szigriszt clarity scale, known as the Inflesz scale.

Flesch Index (Word Correlation Index)

In general, most readability formulas rely on the hypothesis that the shorter the words and sentences used in a text are, the easier the text is to read. R.F. Flesch has been the most influential person in developing formulas to analyze readability. His Reading Ease Score (RES) is based on the following equation:

\[ \text{RES} = 206.835 - 0.846 \times \text{WL} - 1.015 \times \text{SL} \]
in which WL is the number of syllables in a 100-word sample of text, and SL is the average length of the sentences in that 100-word sample. This is possibly the most well-known and influential formula in the history of readability. The interpretation of the results is carried out according to a scale proposed by the same author (Flesch Scale) with a range from 0 to 100, divided into 7 levels. Scores between 60 and 70 indicate moderate or standard difficulty for reading, and texts with lower scores are considered difficult to read. The closer the score is to 100, the easier the text is to read.

**Flesch-Szigriszt Index**

The first formulas designed to analyze readability in the Spanish language appeared in the 1950s. Several attempts have been made to validate or adapt Flesch’s original RES formula, such as the Fernández-Huerta readability formula and the Szigriszt-Pazos clarity formula. Without a doubt, the validation of the Flesch RES formula by Szigriszt-Pazos should be considered the current reference for the Spanish language. It is known as the Fórmula de Perspicuidad (Clarity Formula) or Índice de Legibilidad de Flesch-Szigriszt (IFSZ, Flesch-Szigriszt Readability Index):

\[
IFSZ = 206.835 - (62.3 \times \text{syllables/words}) - \text{words/sentences}.
\]

As evaluated with this scale, the readability of a text with a score of 50 to 65 is considered average, and as the score approaches 0, where scientific literature is situated, texts become progressively more difficult.

**Fernández-Huerta Index**

The Fernández-Huerta index or reading ease formula is a modified version of the Flesch RES formula for Spanish texts, in which 0 is the score for greatest difficulty and 100 the score for greatest ease of reading. A text with a result of <30 is considered very difficult, whereas a score of 70 is considered appropriate for adults. The formula is as follows:

\[
\text{Fernández-Huerta index} = 206.84 - (0.6 \times P) - (102 \times F),
\]

in which P is the number of syllables per 100 words and F the number of sentences per 100 words.

**Inflesz Scale Grade**

As was reported in the study by Barrio-Cantalejo et al.\(^2\) in 2008, the Szigriszt Clarity Scale and the Flesch RES scale are not appropriate for the reading habits of the Spanish population. The authors of this study proposed the use of the new Inflesz scale, which is a modification of both these scales for a more appropriate assessment of texts in Spanish. On this scale, a score of 55 marks the cut-off between a text that is accessible or not to an average person. “Normal” is placed at a score of between 55 and 65, “very difficult”, between 0 and 40, and “somewhat difficult”, between 40 and 55. Among the higher scores, “quite easy” is indicated by a score of 65 to 80 and “very easy” by a score above 80.

**Gunning-Fog Index**

The Gunning-Fog index uses an algorithm based on the average number of words per sentence and the percentage of words containing 3 or more syllables. The specific formula is as follows: (average number of words per sentence + number of words with 3 or more syllables) × 0.4. The result is an index that indicates how many formal years of education a person would need to understand the content of the text. The lower the index is, the greater is the readability of the text. A Gunning-Fog index >17 is considered to be above the reading level of a high school student. Texts designed for general readers require an index <12. To reach nearly universal comprehension, a text should have an index <8.

### Accessibility, Utility, and Reliability

The methods used to determine the quality of the information on Web sites vary, particularly for sites with medical content. Several tools are available for this purpose, but few have been tested to evaluate reliability. We chose the LIDA\(^17\) instrument because it has been validated in 3 important areas: accessibility, utility, and reliability. The LIDA results are considered high at >90%, moderate at between 50% and 90%, and low at <50%.

The LIDA instrument automatically provides results for accessibility. To obtain results for utility and reliability, a series of 9 questions are proposed to complete the validation. The 4 possible response options are “never”, “sometimes”, “mostly”, and “always”. To avoid possible bias and errors, two of the authors of this study responded to these questions.

### Statistical Analysis

The mean ± standard deviation were used to describe the quantitative variables. The Kolmogorov-Smirnov test was applied to verify that the variables followed a normal distribution (P = .047). In the analysis of differences between the various categories of the terms analyzed, the Student t test for independent samples was applied; a P value <.05 was considered significant. Determination of the degrees of interobserver agreement in the analysis of utility and reliability was performed by calculating the weighted Kappa with quadratic weights and the 95% confidence interval (CI), considering a value of >0.4 acceptable and a value of >0.75 excellent. Data were analyzed using SPSS 16.0 for Windows\(^\circ\) (SPSS; Chicago, Illinois, United States).

### RESULTS

Thousands of Web pages were obtained using the search terms of the study (Table 1). Among the first 90 pages obtained with the 3 search engines referring to the term “aneurisma aorta” (aortic aneurysm) (Table 2), 36 were repetitions (40%); hence 54 of the total (60%) were analyzed. In the search with the term “endoprótesis aorta” (aortic endoprosthesis), 33 (36.67%) of the first 90 Web pages obtained (Table 3) were repetitions, and 18 (20%) provided irrelevant information; hence 39 of the total (43.34%) were analyzed.

### Aortic Aneurysm

Most of the Web sites found were of a nonspecific type (39%), followed by medical (33%), academic (11%), commercial (11%), and nonmedical (6%) types. The mean number of syllables

<table>
<thead>
<tr>
<th>Search engine</th>
<th>“Aneurisma aorta”</th>
<th>“Endoprótesis aorta”</th>
</tr>
</thead>
<tbody>
<tr>
<td>Google</td>
<td>181 000</td>
<td>35 300</td>
</tr>
<tr>
<td>Yahoo</td>
<td>292 000</td>
<td>434 000</td>
</tr>
<tr>
<td>MSN/Bing</td>
<td>148 000</td>
<td>150 000</td>
</tr>
</tbody>
</table>
(3175.61 ± 4.36), words (1367 ± 1.82), and sentences (134 ± 1.77) was high, as was the mean number of syllables per word (2.3 ± 0.16) and sentences per text (10.48 ± 3.41). Among the Web pages retrieved, the mean Flesch index score (Word correlation index) was 48.3 ± 11.42, the Flesch-Szigriszt index was 52.96 ± 8.86%, corresponding to a "somewhat difficult" readability level, the Fernández-Huerta index was 58.05 ± 8.5% (normal), and the Gunning-Fog index was 22.03 ± 2.05, that is, much higher than the reading level of a high school student. In addition, the most frequent scores on the Infles scale (2.39 ± 0.7) were "somewhat difficult" for 10 Web pages (55.56%) and "normal" for 6 (33.34%), with 1 "very difficult" (5.56%) and 1 "quite easy" (5.56%) (Table 4).

The LIDA values for accessibility (82.28 ± 14.14), utility (72.28 ± 16.67), and reliability (46.17 ± 28.69), as well as the overall LIDA value (70.22 ± 16.85), indicated “moderate” results (Fig. 1). Interobserver agreement for utility and reliability were κ=0.84 (0.73-0.91) and κ=0.76 (0.69-0.88).respectively.

### Aortic Endoprosthesis

Among the 13 Web sites analyzed, 46% were of an academic type, 23% commercial, and 31% medical. The mean number of syllables (3657.69 ± 2073.41), words (1570.46 ± 895.15), and sentences (159.69 ± 123.41), as well as the mean number of syllables per word (2.34 ± 0.07) and words per sentence (12.07 ± 4.9) were higher than the values found in the search for aortic aneurysm. The results for the Flesch Word correlation index (50.11 ± 9.33), Flesch-Szigriszt index (49.31% ± 7.24%) and Fernández-Huerta index (54.44% ± 7.19%) yielded a "somewhat difficult" level of readability. In addition, the most frequent scores on the Infles scale (2.08 ± 0.64) were also "somewhat difficult" for 8 Web pages (61.54%) and "normal" for 3 (23.08%), with 2 "very difficult" (15.8%). The Gunning-Fog index was slightly higher than that seen for Web pages on aortic aneurysm (23.86 ± 1.59) (Table 5).

The LIDA study of accessibility, utility, and reliability (77.77 ± 12.64, 72.28 ± 26.61, and 56.38 ± 16.17, respectively; total, 72.15 ± 14.93) classified the Web pages related to the term endoprótesis de aorta as "moderate" (Fig. 1). Interobserver agreement for utility and reliability were excellent (κ=0.82; 95% CI 0.76-0.97 and κ=0.91; 95% CI, 0.84-0.93, respectively).

### Comparison Between the Two Terms Analyzed

There were no statistically significant differences between the texts analyzed for the 2 search terms in the mean number of syllables (P=.59), words (P=.6), sentences (P=.87), mean syllables per word (P=.19), or words per sentence (P=.22). Nor were differences seen in any of the readability measures studied: Flesch (Word correlation) index (P=.87), Flesch-Szigriszt index (P=.87), Fernández-Huerta index (P=.82), Infles grade (P=.28) or Gunning-Fog index (P=.83).
With regard to accessibility ($P = .98$), utility ($P = .08$), reliability ($P = .06$) and the overall result obtained with the LIJA instrument ($P = .52$), no significant differences were seen between the pages obtained for the two search terms (Table 6).

### DISCUSSION

The Internet has become the most extensively used information source. At the beginning of 1998, it was estimated that more than 720 million people worldwide would be using Internet at the end of 2005.13,21 and a recent study reported that more than 28% of the population of our planet used Internet during 2010.22 In the last 3 months of 2010, 52.5% of the population of Spain consulted Internet services to seek information on health topics, most users being in the age range of 35 to 44 years (59.4%) and a somewhat smaller percentage in the range of 16 to 24 years (44.3%).23

More than half the population with Internet access seeks information related to health at least once a month.24 Although free access to the Internet has enabled the general public to obtain a great amount of medical information, there are few rules, guidelines, or governing bodies that examine the validity and reliability of the information provided.24,25 This means that patients may acquire inadequate and inappropriate information about the topic of their concern,26,27 and this fact can have a negative influence on their health-related decisions. Furthermore, and unfortunately,
scientific vocabulary. Complex sentences containing long words and phrases can discourage and distract readers from the objective of learning about medical conditions. Educational material should obtain a balance between readability and learning.29 The Spanish language uses longer words and sentences than English does; hence, it is a good policy to use formulas that adapt the readability index to the characteristics of each language.16 In this study, the Flesch index was used because several studies have validated its use in Spanish and it is reported to be the most highly indicated system for evaluating medical information in general,9 being surpassed only by the InFlesg grade.20 The need to include medical terms in the texts analyzed may, in part, be the reason for the elevated results obtained, although in 2001 Berland et al.20 calculated the overestimation in medical texts at only 0.3. The United States Department of Health and Human Services has recommended several measures to improve the utility of health information.31 Additional ways to improve online information have also been proposed,32 such as enhancing the text with video and audio files and including interactive resources. Knowledge of other languages such as English can be a valuable factor when seeking high-quality information, since this increases the number of Web pages one can use.

Our study presents a series of limitations. Because of the dynamic nature of Web sites and the cross-sectional nature of our study, it is difficult to generalize the information obtained for future use. The changes in content produced with the passage of time are not represented. Second, although we used the most commonly consulted search engines and Web pages, the total of resources available on the Internet related to the terms analyzed were not investigated. Nonetheless, the results were obtained with the search strategy commonly used by the majority of the general population. For the same reason, we used very simple search expressions, although more sophisticated approaches may have yielded slightly different results. By changing terms used in the search algorithm, different Web pages may have been found. Furthermore, it is possible that some bias was derived from the authors’ work of assessing the utility and reliability of the Web pages studied. The most important limitation of this study,

Table 5
Statistical Study of the Readability of Web Pages Containing the Term “Endoprotesis Aortica”

<table>
<thead>
<tr>
<th>Syllables</th>
<th>Words</th>
<th>Sentences</th>
<th>s/w</th>
<th>w/s</th>
<th>Word correlation</th>
<th>F-S index</th>
<th>F-H index</th>
<th>InFlesg grade</th>
<th>G-F index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mean</td>
<td>3657</td>
<td>1570</td>
<td>159</td>
<td>2.34</td>
<td>12.07</td>
<td>50.11</td>
<td>49.31</td>
<td>54.44</td>
<td>20.86</td>
</tr>
<tr>
<td>Median</td>
<td>4428</td>
<td>1970</td>
<td>140</td>
<td>2.34</td>
<td>12.77</td>
<td>3.52</td>
<td>46.49</td>
<td>51.57</td>
<td>20.03</td>
</tr>
<tr>
<td>Standard deviation</td>
<td>2073.41</td>
<td>895.15</td>
<td>123.41</td>
<td>0.07</td>
<td>4.9</td>
<td>9.33</td>
<td>7.24</td>
<td>7.19</td>
<td>6.47</td>
</tr>
<tr>
<td>Minimum</td>
<td>853</td>
<td>380</td>
<td>27</td>
<td>2.23</td>
<td>4.86</td>
<td>13.39</td>
<td>38.68</td>
<td>43.66</td>
<td>10.02</td>
</tr>
<tr>
<td>Maximum</td>
<td>7483</td>
<td>3217</td>
<td>405</td>
<td>2.51</td>
<td>21.66</td>
<td>76.39</td>
<td>61.94</td>
<td>67.02</td>
<td>30.04</td>
</tr>
</tbody>
</table>

F-H, Fernández-Huerta; F-S, Flesch-Szigriszt; G-F, Gunning-Fog; s/w, syllables per word; w/s, words per sentence.

Table 6
Statistical Study of the Accessibility, Utility, and Reliability of the Web Sites Found Containing the Terms “Aneurisma Aorta” (A) and “Endoprotesis Aortica” (B), Obtained With The LIDA Instrument

<table>
<thead>
<tr>
<th>Accessibility</th>
<th>Utility</th>
<th>Reliability</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>B</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td>Mean</td>
<td>82.28</td>
<td>77.77</td>
<td>72.28</td>
</tr>
<tr>
<td>Median</td>
<td>88</td>
<td>72</td>
<td>75</td>
</tr>
<tr>
<td>Variance</td>
<td>199.86</td>
<td>159.69</td>
<td>277.74</td>
</tr>
<tr>
<td>Interval</td>
<td>48</td>
<td>35</td>
<td>65</td>
</tr>
<tr>
<td>Minimal</td>
<td>48</td>
<td>61</td>
<td>42</td>
</tr>
<tr>
<td>Maximum</td>
<td>96</td>
<td>96</td>
<td>107</td>
</tr>
</tbody>
</table>

Figure 1. Graphic representation of the accessibility, utility, and reliability of the Web pages encountered, obtained with the LIDA instrument.

Patient surveys have indicated that medical information on the Internet tends to be too complex and technical.27 Nonetheless, according to Eurostat, Spain is at the European average in this activity, with 34% of individuals between the age of 16 and 74 years using the Internet to seek information related to health.28

Our results show that patients and the general population who carry out a search for information on terms related to cardiovascular conditions, such as aortic aneurysm and aortic endoprosthesis, encounter moderate difficulty in the accessibility, utility, and reliability of the Web sites found, as well as a readability level classified as “somewhat difficult”. There were no statistically significant differences in readability between the two groups of pages related to the search terms; nonetheless, pages on aortic endoprosthesis obtained better results for utility and reliability.

When offering information directly to the general public, it is important not to hide comprehensibility behind a complex
however, it is not a natural experiment (subjects from the general population did not perform the information search) and the resulting knowledge obtained was not evaluated. In addition, the research was limited to aortic aneurysms and aortic endoprostheses, and it cannot be generalized to other cardiovascular diseases. There may also be some bias from commercial pressure related to aortic endoprostheses, since 1 of every 4 Web sites with information on this subject belonged to a pharmaceutical company.

Health professions should recommend a series of Web sites on the Internet where patients can find easy to read, high-quality medical information, and should propose the best search terms and appropriate search strategies to locate other information. In addition, they should help their patients evaluate Web site credibility using the criteria proposed by various authors and governmental bodies. The currently available readability formulas do not consider whether the Web pages include drawings or multimedia information (eg, sound, videos, graphics). To obtain medical information, it would be very useful for scientific societies or qualified groups to develop Web sites, and if possible, unified ones, that are readable, accessible, useful, reliable, and positioned at the top of the ranking list on Internet search engines. Future studies investigating the impact of health information searching on the health professional–patient relationship and on patients managing their health problems would be of value.

CONCLUSIONS

This study shows that the information available on the Internet about terms related to cardiovascular disease, such as aortic aneurysm and its current treatment by endovascular prosthesis, is deficient in accessibility, utility, and reliability, and has the additional problem of difficult readability. The patient’s capacity to understand the written information received can be significantly improved by adjusting the readability of the text to his or her reading level. This is essential for the Internet to be used as an accurate tool for disseminating scientific knowledge that will help healthcare users obtain high-quality, easily comprehensible medical information.

CONFLICTS OF INTEREST

None declared.

REFERENCES